



Happy Hedgehog Sports Ltd. Terms and Conditions

General Terms

These terms and conditions apply to all registrations and attendance for both Happy Hedgehog Sports Holiday Camps (Holiday Camps) and Extra-Curricular Clubs (Extra-Curricular Clubs) (collectively referred to as "Programmes"). They govern the agreement between you ("You" or "Your") and Happy Hedgehog Sports Ltd. ("We," "Us," or "Our").

Registration and Participant Information

- All participant information must be accurate and complete at the time of registration for any programme.
- Full payment is required before a participant can attend the programme.
- You are responsible for providing a valid contact number for emergencies during the programme.
- If you are not the participant's parent or guardian, you confirm that they are fully aware of the registration and terms and conditions.
- Only authorised persons listed on the booking form or verified via email may collect the participant.
- Participants must be dropped off and collected at the agreed times.
- Late collection fees apply as per our Late Collection Policy

Venue and Programme Changes

- Programmes will be held at the location specified on the booking form ("Venue"). We reserve the right to change the Venue, with a minimum of 24 hours' notice prior to the start time.
- We reserve the right to cancel, modify or change any programme due to factors including, but not limited to, venue closures, weather conditions, programming requirements, or insufficient participants..
- In the event of a cancellation, we will offer an alternative programme or provide a coupon code to compensate for the cost if no suitable alternative is available. Please note that refunds will not be issued.
- Cancellation by you may be subject to a transfer at our discretion.

Adverse Weather Conditions

Planned outdoor programmes will continue in all weather conditions, provided there is no significant risk to safety. This includes, but is not limited to rain, light snow, moderate winds, low temperatures, and warm temperatures.

- **Appropriate Clothing:** It is the responsibility of the responsible adult to ensure that the participant is equipped with the proper clothing, footwear, and equipment for the programme and weather conditions. This includes providing warm, waterproof clothing for cold or wet weather and sunscreen/ sun hats for warmer conditions.
- **Non-Participation:** If the responsible adult does not wish for the participant to attend the programme in adverse weather conditions, they must arrange to collect the participant before the programme begins. We cannot supervise participants indoors who are not actively participating in the outdoor programme.

[See Adverse Weather Policy for more information](#)

Attendance and Supervision

- You, or another designated ("Responsible Adult"), may accompany the participant to the programme if they require special assistance to participate in the programme. Only one adult per participant is permitted.
- The responsible adult must be authorised by the programme leader to enter the venue, prior to the programme start date.

Participant Fitness and Medical Information

- You are responsible for ensuring the participant's physical fitness for programme activities.
- You assume all risks associated with the programme in which the participant is involved.
- We may request additional medical information based on initial registration details. Up-to-date medical information is crucial.
- Failure to provide requested medical information may result in programme cancellation.

[See Medicine Administration Policy for more information](#)

Medical Attention and Liability

- In case of a participant needing medical attention during a programme, we have your consent to arrange necessary treatment.
- We do not accept liability for death, personal injury, or property loss/ damage unless directly caused by our negligence.
- The Responsible Adult is liable for any damage caused by the participant to programme equipment, facilities, property, or other participants' belongings.

Safeguarding & Duty of Care

We are fully committed to safeguarding and promoting the welfare of all children in our programmes.

- Any concerns regarding a child's welfare will be taken seriously and addressed in line with our Safeguarding Policy.
- All incidents will be recorded and, if necessary, shared with the relevant authorities.

[See Safeguarding Policy for further information.](#)

Food & Allergies

- Responsible adults must inform us of any food allergies or dietary restrictions that participants may have.
- Clear and detailed information regarding a participant's allergies must be provided, including the specific foods to avoid and any necessary emergency procedures.
- We operate a strict **no-nut** policy across all our programmes to ensure the safety of all participants.
- If necessary, we encourage responsible adults to provide packed meals or snacks that are free from allergens to reduce the risk of exposure.

Participant Behaviour and Removal

The safety, well-being, and enjoyment of all participants are our top priorities. To ensure a positive and safe environment for all participants, we ask all individuals - participants, responsible adults, and accompanying persons - to adhere to the following behavioural expectations:

- **Respectful Conduct:** All participants must conduct themselves respectfully, appropriately, and considerately at all times. These expectations will be communicated at the start of each programme, highlighting the four core *Hedgehog Values*: Respect, Honesty, Sportsmanship, and Friendship.
- **Unsatisfactory Behaviour:** Any behaviour deemed unsatisfactory will not be tolerated, including bullying, discrimination, or aggression; actions that endanger the safety or well-being of others; verbal or physical harassment; theft or dishonesty; intentional damage to property; failure to follow instructions; disruptive behaviour that interferes with activities or the experience of others; and the use of inappropriate language or gestures. Disrespect towards coaches, volunteers, or fellow participants also falls under this category.
- **Right to Remove:** We reserve the right to remove, without compensation, anyone (whether a participant, responsible adult, or accompanying individual) who engages in unsatisfactory behaviour.

See Behaviour Policy for more information

Photography and Video

We may take photos or videos of participants for legitimate commercial purposes, such as advertising, marketing, and social media content.

- Personal video or recording equipment is not permitted during the programme.
- Responsible Adults may take still photographs for personal use only, at designated times.
- **Opt-Out:** If you wish to opt-out of having your child featured in photos or videos, please complete the form on the following link: [Happy Hedgehog Sports - Photography & Video permissions form](#)

Competitions, Awards, and Prizes

- Participation in any programme competitions, awards and coupon codes are at our sole discretion, and all staff decisions are final. Prizes are non-transferable and cannot be exchanged for cash alternatives.

Governing Law

These terms and conditions, along with your registration, are governed by English law and subject to the exclusive jurisdiction of English courts.