



HOLIDAY CAMP TERMS AND CONDITIONS

These terms and conditions set out the terms and conditions agreed between you (“You, “Your”) and Happy Hedgehog Sports Ltd. (“we”, “our”, “us”) in relation to the registration and attendance of the child (or children) (“participant”) whom you have registered for Happy Hedgehog Sports Holiday Camp (Holiday Camp). All participant information must be completed in full and must be correct at the time of registration. It is your responsibility to ensure that We have a contact number for you (or the participants parent or guardian if this is not you) in case of emergency at any time during the Holiday Camp. If You are not the participants parent or guardian, You confirm that You have made such parent or guardian fully aware of this registration and these terms and conditions (and that they have agreed to them in full).

The Holiday Camp will be held at the facility specified on the Booking Form (“Venue”) However; We reserve the right to change the Venue upon reasonable notice being given to You. The date and venue of the Holiday Camp can be subject to change according to a range of factors including without limitation the weather, programming and a satisfactory number of participants and We reserve the right to cancel and/or change any Holiday Camp should this be necessary for any reason. If we have to cancel a Holiday Camp for any reason We will offer an alternative course where possible and where it is not possible or where the participant is unable to attend the new date or venue We will offer a full refund. You or one other responsible adult (Responsible Adult) may accompany the participant to the Holiday Camp. Only one person may accompany the Participant to the Holiday Camp and We reserve the right to refuse entry to the Venue to any other persons.

Payment must be received in full by Us prior to the Participant’s attendance at Holiday Camp. Cancellations made by you may be refunded or transferred to another child at Our discretion only. You must ensure that the Participant is physically fit and able to participate in the sporting activities and accordingly You accept all risks resulting from their participation in the Holiday Camp. We may require additional information from You depending on the medical information you supplied to Us at the time of registration. Provision of medical information is very important and You should ensure that all medical conditions are communicated to Us and that it is up to date. If You fail to provide further medical information when requested by Us then the participant’s registration may be cancelled.

In the event that the participant needs medical attention whilst participating in Holiday Camp You agree to Us arranging for any appropriate and necessary treatment. We do not accept responsibility for death, personal injury or loss or damage to property other than to the extent that it results directly from Our negligence. It is up to You to ensure that You, the responsible Adult or any Participant whom You have registered for the Holiday Camp to any equipment, property or facilities at the venue (however it may have been caused).

Any competitions that We may run within the Holiday Camp are operated at Our entire discretion and in all matters (including disputes) the decision of Our coaches shall be final and no correspondence or discussion shall be entered into. Any prizes offered as part of the Holiday Camp are non-transferable and there is no cash alternative. We treat as a priority the safety and wellbeing of all participants attending our Holiday Camps. We therefore reserve the right to immediately remove from any Holiday Camp, without any form of compensation or refund You,

the Responsible Adult and/or any Participant who is found bullying other participants, behaving in a way that may be a danger to others or who is in any other way generally disruptive.

You consent to us taking photographs or video images of the Participant at the Holiday Camp and allow us to use such images for reasonable commercial purposes, including without limitation advertising, marketing and promotion. You are able to opt out by emailing info@happyhedgehogsports.com. We do not under any circumstances allow any video or other filming or recording equipment at the Holiday Camp. You or the Responsible Adult may take still photographs at times indicated by Us within the schedule, provided that they are only used for private purposes. These terms and conditions and Your registration shall be governed and interpreted in accordance with English law and shall be subject to the exclusive jurisdiction of the English courts.



AFTER SCHOOL CLUB TERMS AND CONDITIONS

These terms and conditions set out the terms and conditions agreed between you ("You, "Your") and Happy Hedgehog Sports Ltd. ("we", "our", "us") in relation to the registration and attendance of the child (or children) ("participant") whom you have registered for a Happy Hedgehog Sports After School Club (After School Club). All participant information must be completed in full and must be correct at the time of registration. It is your responsibility to ensure that We have a contact number for you (or the participants parent or guardian if this is not you) in case of emergency at any time during the After School Club. If You are not the participants parent or guardian, You confirm that You have made such parent or guardian fully aware of this registration and these terms and conditions (and that they have agreed to them in full).

After School Club will be held at the facility specified on the Booking Form ("Venue") We reserve the right to cancel and/or change any After School Club should this be necessary for any reason. If we have to cancel a After School Club for any reason We will offer an alternative course where possible and where it is not possible or where the participant is unable to attend the new date We will offer a full refund.

Payment must be received in full by Us prior to the Participant's attendance at After School Club. Cancellations made by you may be refunded or transferred to another child at Our discretion only. You must ensure that the Participant is physically fit and able to participate in the sporting activities and accordingly You accept all risks resulting from their participation in the After School Club. We may require additional information from You depending on the medical information you supplied to Us at the time of registration. Provision of medical information is very important and You should ensure that all medical conditions are communicated to Us and that it is up to date. If You fail to provide further medical information when requested by Us then the participant's registration may be cancelled.

In the event that the participant needs medical attention whilst participating in After School Club You agree to Us arranging for any appropriate and necessary treatment. We do not accept responsibility for death, personal injury or loss or damage to property other than to the extent that it results directly from Our negligence. It is up to You to ensure that You, the responsible Adult or any Participant whom You have registered for the After School Club to any equipment, property or facilities at the venue (however it may have been caused).

You consent to us taking photographs or video images of the Participant at the After School Club and allow us to use such images for reasonable commercial purposes, including without limitation advertising, marketing and promotion. You are able to opt out by emailing info@happyhedgehogsports.com. These terms and conditions and Your registration shall be

governed and interpreted in accordance with English law and shall be subject to the exclusive jurisdiction of the English courts.

Any competitions that We may run within the After School Club are operated at Our entire discretion and in all matters (including disputes) the decision of Our coaches shall be final and no correspondence or discussion shall be entered into. Any prizes offered as part of the After School Club are non-transferable and there is no cash alternative. We treat as a priority the safety and wellbeing of all participants attending our After School Clubs. We therefore reserve the right to immediately remove from any After School Club, without any form of compensation or refund You, any Participant who is found bullying other participants, behaving in a way that may be a danger to others or who is in any other way generally disruptive.



PRIVACY POLICY

We respect the privacy of all our customers and business partners, and treat personal information (personal data) provided by you to us as confidential. We know that you are concerned how information about you is collected, processed, used and stored, and we appreciate you trusting that we will do so with every due care and diligence.

We have provided this Privacy Policy as an explanation of the information we collect, how we process and use it, and how the use of this information can benefit your experience on our web sites and products and services we provide.

1. What information about you do we collect

In order for us to operate effectively and provide you with the best experiences with our services, we may request and collect information about you, whether as web site visitors or you contacting us for any other purposes, that includes personal information that can identify you as an individual.

Your personal information can come to us via various channels, including but not limited to:

- when you browse and interact with our website and/or use any mobile apps that we may make available - such as make a booking via our Online system, make an inquiry, sign up for newsletter subscription
- through your use of our products and services
- when you submit enquiries to us or provide us with your feedback
- when you participate in our promotional offers, competitions or surveys
- as a member of our website
- from third parties – such as schools we work with – where you have provided your consent to the third party or to us to that information sharing taking place or where we have a legitimate interest to use the personal information in order to provide you with our products and services

The types of personal information that we collect and process may include, but not be limited to (and may vary by jurisdiction):

- personal details, such as your name, gender, date of birth, nationality, personal and work contact details (addresses, emails and telephone numbers)
- information, feedback or content you provide regarding your interests and preferences
- Member information, online account details, profile or password details
- information relating to your use and interaction with our website and mobile apps

Some of the personal information which you provide to us are considered “sensitive personal information” under the privacy and data protection laws in specific jurisdiction – such as personal information from which we can determine or infer an individual’s racial or ethnic origin, health or

biometric data. We only process sensitive personal information in such jurisdiction if and to the extent permitted or required by applicable law.

Except where required by local laws, we do not knowingly collect personal information from our websites from any children or minors. As a parent or legal guardian, please do not allow your children or minors to submit personal information without your permission.

We may also collect non-personally identifiable information about you, such as internet log information or visitor behaviour patterns when you visit our websites on your use of our websites, and responses to promotional offers and surveys. Please also refer to our Cookies policy.

2. How we process and use your information

We may collect, process and/or use the personal information which we collect in order to:

- deliver our products and services to you – such as completing your booking, sending you booking confirmations, supplying the purchased goods and services, registering you for website membership, fulfilling a request for information, customising our services to your preferences, keeping proper records of your transactions with us
- communicate and provide marketing and promotion to you – such as sending you information and updates on our products and services and other products and services that we think may be of interests to you, including latest promotions, competitions, joint and cross promotions with our business partners, response to enquiries, to send you important information regarding our website, changes to our terms, conditions and policies
- develop and improve our services to you – such as performing market research, analytics and/or profiling, developing new products and services, improve the effectiveness of our website, our various types of communications, advertising campaigns, and promotional activities
- work and cooperate with third party parties to deliver our products and services to you – such as schools.
- maintain your safety and security as well as that of your children and personnel – such as to make proper identification and verification in processing of transaction, implement security surveillance and access controls when you visit, and administer general record keeping
- meet applicable legal and regulatory requirements
- use it in other ways as required or permitted by law or with your consent

We will only collect, process and/or use the personal information where we are satisfied that we have an appropriate legal basis to do so. This may be because (i) you have provided your consent, (ii) our use of information is necessary for providing the products and/or services you have requested, (iii) our use of your information is in our legitimate interest as a commercial organisation, such as to operate and improve our services (including for profiling and targeted advertising) and in a way proportionate and respects your privacy rights, and/or (iv) necessary compliance with applicable laws, regulations, court orders or other legal process.

3. Keeping and safeguarding of personal information

To the extent permissible by applicable law, we generally only keep your information for as long as is reasonably required for:

- the purposes for which that personal information was provided
- ongoing business need, including record keeping, fraud prevention, or if we reasonably believe there is a prospect of litigation
- as necessary to meet legal, regulatory, tax or accounting needs

We take reasonable steps to safely and securely delete, dispose of, anonymise and/or block personal information when we no longer need it.

Information security: We endeavour to protect your personal information we maintain and have implemented reasonable technical, organisational and administrative measures to keep your personal information safe and secure and to protect it against accidental, unlawful or unauthorised destruction, loss, alteration, access, disclosure or use. We will review, monitor and update these security measures to meet our business needs, changes in technology and regulatory requirements.

Information sharing: Insofar as reasonably necessary for us in delivering our products and services to you and for the purposes set out in this Privacy Policy, we may share your personal

information with the below parties. The specific kind of information we share will depend on your activities with us and only to the extent as required or permitted by law, and/or with your consent.

- Our group entities, hotels and residences managed and operated by us
- Our business partners and third parties involved in the delivery of our products and services to you – including those involved in a sale of all or part of our business operations or assets and those for business, operational and general administration
- Our marketing and advertisement partners
- Third party services providers which process data (including personal information) for us, based on our instructions and in compliance with our Privacy Policy and any other appropriate confidentiality and security measures
- Our agents, advisors, consultants, other third party suppliers and/or services providers to assist us to operate effectively and provide you with the best experiences with our services
- Other third parties when we have your consent or are otherwise permitted by law to do so

4. You control your personal information

You may always choose what personal information (if any) you wish to provide to us. Please note, however, some of our products and services to you may be affected if you choose not to provide certain details, for example, we cannot reply to you without a name or contact details. We also need to be able to contact you in the even of an emergency.

If you provide us with your contact details (e.g. postal address, email address, telephone number or fax number), we may contact you to let you know about the products, services, promotions and events offered that we think you may be interested in. You can always choose whether or not to receive any or all of these communications by contacting us as described in Section 6 below.

In addition to you agreeing to this Privacy Policy, we may also ask you to give us a separate consent before we send you with these information or indicate how you would like to receive any communication (e.g. via email or regular mail). After you have indicated your preferences, you can always change them.

You may be aware that the European Union General Data Protection Regulation gives certain rights to individuals in relation to their personal information - including the right of access to the personal information we hold about them, right of rectification, right to erasure, right to restrict data processing, right to object to processing, right to data portability, right to complain to a supervisory authority, and right to withdraw consent.

If you wish to exercise any of your rights in relation to your personal information, please contact us as described in Section 6 below.

5. Other relevant information

Cookies: To enhance your experience on our web site, some of our web pages may use "cookies." Cookies are text files that we place in your computer's browser to store your preferences. Cookies, by themselves, do not tell us your e-mail address or other personally-identifiable information unless you choose to provide this information to us by, for example, registering for one of our services. However, once you choose to furnish the site with your personal information, this information may be linked to the data stored in the cookie. We use cookies to understand site usage and to improve the content and offerings on our sites. For example, we may use cookies to personalise your experience at our web pages (such as to recognise you by name when you return to our site), save your username and/or password in password-protected areas, and to offer you products, programs, or services. Please refer to our Cookies Policy.

6. How to contact us

For any questions, concerns or requests regarding this Privacy Policy or our information collection practices, please contact us by email at info@happyhedgehogsports.com

7. About this Privacy Policy

This Privacy Policy is effective from 25 May 2018. From time to time, we may have to update, change, modify or amend this Privacy Policy. Subject to any applicable legal requirements to provide additional notice, when we make material changes to this Privacy Policy, we will provide

you with notice as appropriate under the circumstances such as through our website or by sending you an email.

“We”, “us”, “ourselves” and “our Group” refers to Happy Hedgehog Sports Limited and its affiliates directly involved in the group’s management and operations of at schools in Europe. This Privacy Statement is written in the English language and may be translated into other languages. In the event of any inconsistency between the English version and the translated version of this Privacy Statement, the English version shall prevail.

Legal Disclaimer

In addition to our rights of disclosure as mentioned herein above, we may also disclose your personal information when required by law or court order, or as requested by other government or law enforcement authorities, or in the good faith that disclosure is otherwise necessary or advisable including and without limitation to protect the rights or properties of our Group. This also applies when, in compliance with applicable laws, we have reason to believe that disclosing the personal information is necessary to identify, contact or bring legal action against someone who may be causing interference with our rights or properties, whether intentionally or otherwise, or when anyone else could be harmed by such activities.

Contents

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